



Carholme Golf Club

Code of Conduct

The aim of this code of conduct is to ensure that Carholme Golf Club members and visitors can enjoy their time here, abiding by and playing in the spirit of the rules of golf as set out by England Golf and the R & A.

Carholme Golf Club provides access to golf for players of all standards in a friendly and welcoming atmosphere that does not discriminate on the grounds of gender, age, race, religion or belief, sexual orientation or disability. Our members' needs are prioritised first and foremost, enjoy the benefits of being associated with the club, guests & visitors are welcomed, and all enjoy our course, bar and catering services.

Equality Statement

Carholme Golf Club is committed to the equitable and fair treatment of all members, guests, visitors, volunteers and present and potential employees. We are determined to ensure that every person regardless of disability, age, gender, sex, sexual orientation, race, colour, nationality, ethnic origin or religious conviction has a genuine opportunity to participate to their full potential at all levels and in all roles within the club.

Members, Guests and Visitors – Code of Conduct

Carholme Golf Club deems that upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by both the restrictions and penalties imposed by this code of conduct. Members shall be liable for any breach committed whether by themselves or their guests.

The intention of this is to establish clear and acceptable behaviour expectations for Carholme Golf Club members, guests and visitors.

It is not intended to restrict the rights of anyone but rather to ensure that all members, guests and visitors can expect to be treated with respect while enjoying Carholme golf course and clubhouse.

Responsibilities

- Members must always act within the constitution & byelaws, club policies & procedures. These can be found on the club website and are available on the noticeboard or on request from the Secretary. No member shall be absolved from their effect on any allegation of not having received a copy.
- Be respectful to all those you come into contact with at Carholme Golf Club. Respect diversity, different roles and boundaries, and avoid giving offence. Do not engage in any form of sexual, racial or religious discrimination or harassment. Do not conduct yourself in any rude or inappropriate manner, including the use of foul language likely to cause offence, gestures, insults or other such misbehavior.

- Do not verbally or physically threaten or slander others, either personally or through social media. When using social media in connection with the club, its officials or members do so in a manner which could not be deemed offensive.
- In no case shall an employee of the club or volunteer be reprimanded directly by a member or entitled to enter discussion with a member on any instructions passed to them by the Club Management Committee.
- As well as avoiding actual impropriety, conduct yourself in a manner which does not damage or undermine the reputation of the Club (especially when you are representing the club) and do not take part in any activity which is in conflict with the objects of the Club, or which might damage the reputation of the Club.

In the Clubhouse

- Respect clubhouse facilities.
- The use of foul or abusive language such as swearing has no place in the clubhouse and any member heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is observed consistently using foul or abusive language after being warned, then their continued membership will be reviewed accordingly. Whilst fully acknowledging that adult banter contributes to increasing a healthy atmosphere amongst members, these rules are to safeguard others who should not have to hear language that they would not personally use or make people feel uncomfortable.
- Smoking or the use of e-cigarettes is not permitted within any of the club buildings, i.e. only in designated areas.
- Be considerate towards others when using your Mobile phone in the clubhouse.

Dress Code in the Clubhouse Acceptable Dress

‘Smart casual’ is considered to be dress that is respectful to the circumstances. It does not define the type of clothing but does require minimum standards of presentation.

- ‘Smart’ denim (i.e. not ripped, cut-off, frayed or distressed) for instance, is acceptable in the Clubhouse.
- Smart shirts designed to be worn outside trousers, shorts, or skirts.
- Modern casual shoes including smart trainers, sandals without socks, loafers and deck shoes are permitted.

Unacceptable Dress

We would consider that **unacceptable dress** in The Clubhouse:

- Hats, caps
- Flip-flops
- Cargo/hiking and beach style shorts
- Sports shirts (football, rugby, cricket etc)
- Golf shoes of any kind may not be worn in the lounge or dining room.

We also ask that you change out of any waterproofs, soiled or wet clothing before entering the lounge or restaurant. If you have any doubt as to whether or not your standard of dress is compliant and to avoid further embarrassment, please change.

Dress Code on the Golf Course Acceptable Dress

- Recognised golf clothing as determined by convention or fashion must be worn at all times.
- Golf shoes with socks must be worn and soft spikes are preferred.
- Trousers, shorts, or skirts must be tailored and, unless designed to be worn outside the waistband, shirts should be tucked in.

Unacceptable Dress

Items that are not considered recognised golf clothing include:

- All denim
- Trousers, Shorts – those of cargo or combat style
- Beach or athletic wear
- Casual sports clothing
- Hats worn askew

Note that the golf course includes practice areas and putting greens.

Complaints & Protests

All complaints must be made in writing addressed to the Chairman (or Secretary) and signed by the person complaining. The Chairman (or Secretary) shall submit all complaints and protests to the Club Committee for consideration at a properly convened meeting or earlier if required. The decision of the Club Management Committee shall be final and binding upon all concerned.

Club Management Committee January 2025