



Code of Conduct 2024/5

COWGC is committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees, and visitors. Everyone is reminded that an acceptable standard of behaviour must be always maintained both on the course and in the clubhouse. Unacceptable behaviour towards anyone will not be tolerated and disciplinary procedures will be considered in all cases.

In the clubhouse

Any form of discrimination, harassment or intimidation is regarded as unacceptable.

Consumption of excessive alcohol is not permitted by law. Please do not be offended if service is refused.

The use of foul or abusive language has no place in the clubhouse and any member or visitor heard using unacceptable or offensive language will be asked to stop or leave the clubhouse.

Smoking or the use of e-cigarettes is not permitted in the clubhouse.

The taking of illegal substances will incur immediate suspension and loss of membership.

Whilst fully acknowledging that adult “banter” contributes to creating a healthy atmosphere among members, employees and visitors, these rules are designed to safeguard others who find such banter offensive or intimidating.

On the course

Avoid slow play, keep up with the group in front and be aware of others around you. Be prepared to wave the next group through.

Demonstrate fair play on and off the course.

Repair pitch marks and replace divots.

The use of foul and abusive language and/or inappropriate behaviour such as throwing clubs will not be tolerated.

Conduct yourself in a sporting manner and do not knowingly cheat and disrespect others.

Complaints

Complaints can be made by anyone to any trustee.

Complaints must be made within 3 days of the matter occurring. This must then be followed up in an email to the club secretary secretary@carholmegolfclub.co.uk. Once received, the complaint will be investigated to determine whether further action is required. If such action is required, the matter will be dealt with appropriately.